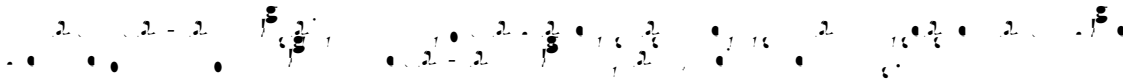
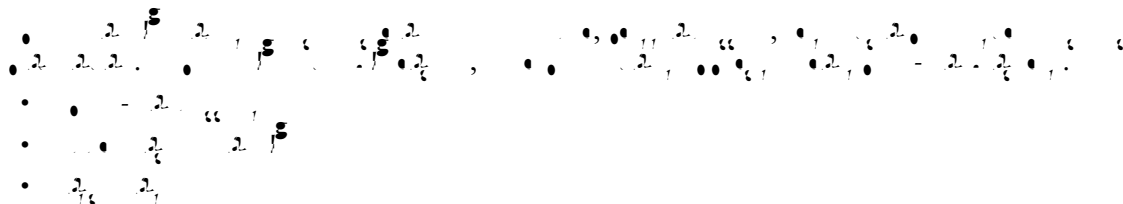


Advanced Call Handling



Speed Dialing



- Press **2** to park the call.
- Press **43** to retrieve the call.

Storing and Retrieving Parked Calls

- Press **2** to park the call. Press **2** again to store the call. Press **2** again to retrieve the call. Press **2** again to end the call.
- Press **2** to park the call. Press **2** again to store the call. Press **2** again to retrieve the call. Press **2** again to end the call.
- Press **2** to park the call. Press **2** again to store the call. Press **2** again to retrieve the call. Press **2** again to end the call.


If you want to...	Then...
Press 2 to park the call.	1. Press 2 to park the call. Press 2 again to store the call. Press 2 again to retrieve the call. Press 2 again to end the call.
Press 2 to park the call.	Press 2 to park the call. Press 2 again to store the call. Press 2 again to retrieve the call. Press 2 again to end the call.
Press 2 to park the call.	1. Press 2 to park the call. Press 2 again to store the call. Press 2 again to retrieve the call. Press 2 again to end the call.
Press 2 to park the call.	Press 2 to park the call. Press 2 again to store the call. Press 2 again to retrieve the call. Press 2 again to end the call.

Tips

- Press **HL** to view the Hunt Group list.
- Press **HL** to view the Hunt Group list.
- Press **HL** to view the Hunt Group list.

Logging Out of Hunt Groups

- Press **HL** to view the Hunt Group list.
- Press **HL** to view the Hunt Group list.
- Press **HL** to view the Hunt Group list.

If you want to...	Then...
Press HL to view the Hunt Group list.	Press HLog or Hunt Group .
Press HL to view the Hunt Group list.	Press HLog or Hunt Group . 

Tip

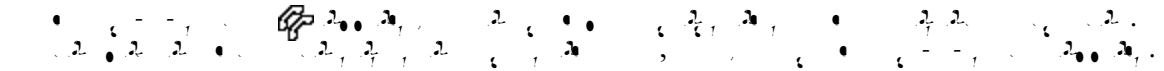
- Press **HL** to view the Hunt Group list.

Using a Shared Line

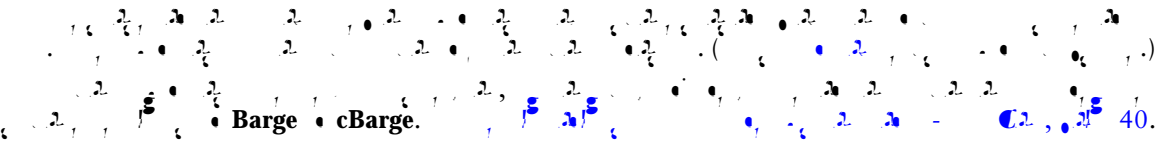
- Press **HL** to view the Hunt Group list.
- Press **HL** to view the Hunt Group list.
- Press **HL** to view the Hunt Group list.

Understanding Shared Lines

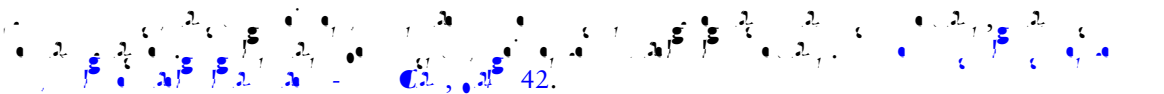
Remote-in-Use Icon



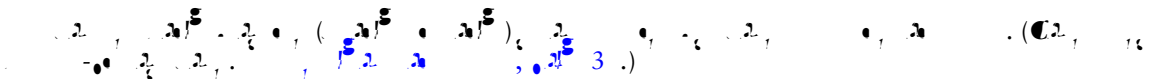
Sharing Call Information and Barging



Privacy

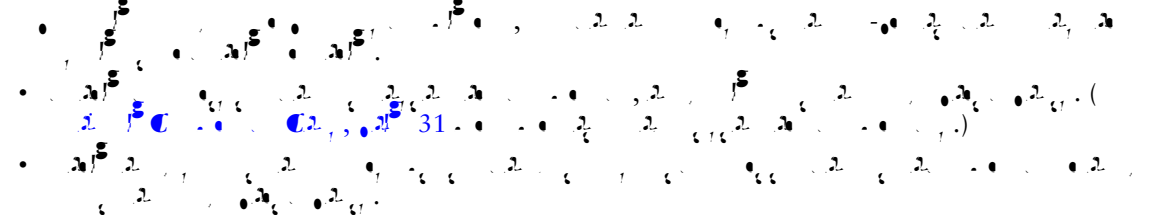


Using Barge to Add Yourself to a Shared-Line Call



Understanding Barge Features

cBarge and Barge



Single-button and Multi-touch Barge

- [Single-button Barge](#)
- [Multi-touch Barge](#)

Using Barge Features

- [Using Barge Features](#)

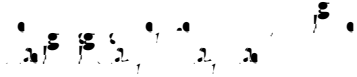
Tips

- [Tips](#)

Preventing Others from Viewing or Barging a Shared-Line Call

When you are on a shared-line call, you can prevent others from viewing or barging the call. To do this, you need to set the call to **Private**.

If you want to...



Then...

1. **Private**
- 2.

Tips

- If you are on a shared-line call, you can prevent others from viewing or barging the call. To do this, you need to set the call to **Private**.
- If you are on a shared-line call, you can prevent others from viewing or barging the call. To do this, you need to set the call to **Private**.

Making and Receiving Secure Calls

- **Authenticated** (SIP, SRTP, and SIPS) – This is the most secure option. It uses SIP for signaling, SRTP for media, and SIPS for signaling over a secure connection. This option is available for all devices.
- **Encrypted** (SRTP and SIPS) – This option uses SRTP for media and SIPS for signaling over a secure connection. This option is available for all devices.
- **Protected** (SRTP and SIP) – This option uses SRTP for media and SIP for signaling. This option is available for all devices.
- **Non-secure** (SIP) – This option uses SIP for signaling. This option is available for all devices.

Configuration > VPN Configuration. **Settings** **Security**

Exit

- **SRTP** – Select the SRTP option for media encryption.
- **SIPS** – Select the SIPS option for signaling encryption.
- **SRTP and SIPS** – Select the SRTP and SIPS option for both media and signaling encryption.

... << ...



Note

...

...

Tracing Suspicious Calls

Tracing suspicious calls involves identifying the source of a call that is suspected to be fraudulent or malicious. This process typically involves working with law enforcement and telecommunications providers to trace the call back to its origin. Key steps include:

Prioritizing Critical Calls

(CC - Critical Call)

Prioritizing critical calls involves identifying and handling calls that are of high importance or urgency. This process typically involves working with law enforcement and telecommunications providers to identify and handle calls that are of high importance or urgency. Key steps include:

Tips

- To view the configuration of a specific phone, click on the phone icon in the left-hand pane of the Cisco Unified Communications Manager Administration console. The configuration page for the phone will be displayed.
- To view the configuration of a specific phone, click on the phone icon in the left-hand pane of the Cisco Unified Communications Manager Administration console. The configuration page for the phone will be displayed.

If you want to...	Then...
	<ol style="list-style-type: none"> 1. > EM Service (2 . 2 . 3). 2. (0 2 1 6 . 2 7 .). 3. .
	<ol style="list-style-type: none"> 1. > EM Service (2 . 2 . 3). 2. Yes.
	<ol style="list-style-type: none"> 1. > Change Credentials. 2. User ID 3. Current PIN 4. New PIN 5. Confirm PIN 6. Change. 7. Exit.
	<ol style="list-style-type: none"> 1. > EM Service. 2. ChangePIN. 3. Current PIN 4. New PIN 5. Confirm PIN 6. Change. 7. Exit.

Tips

- .
- .
- .
- .

